

Legal 500 Privacy Notice

Website, Accounts and Services

Last updated: 26th January 2026

This privacy notice explains how Legal 500 Ltd (trading as Legal 500) and Mondaq Ltd use personal data when you visit our websites, create an account, use our services, or otherwise interact with us outside the referee research process.

Legal 500 Ltd is the controller of personal data processed in connection with the Legal 500 platform and services, and Mondaq Ltd is the controller of personal data processed in connection with the Mondaq platform and services, unless stated otherwise.

If you are a client referee contacted for Legal 500 research, please see our separate **Referee Privacy Notice**, which applies specifically to that activity.

1) Who we are

Legal 500 Ltd (trading as Legal 500) is the controller of your personal data.

Address: 188–190 Fleet Street, London EC4A 2AG, UK

2) Who this notice applies to

This notice applies to:

- visitors to our websites,
- users who create accounts or register for services,
- subscribers to newsletters, alerts or updates,
- individuals who contact us via forms or email,
- users of any future registered or personalised services we offer.

This notice does not apply to the processing of personal data in connection with Legal 500 research referee outreach, which is governed by our separate Referee Privacy Notice.

3) Personal data we collect

Depending on how you interact with us, we may collect:

Website and technical data

- IP address
- browser type and device information
- pages visited and interactions
- referral source

Account and registration data

- name
- email address
- organisation and job title
- login credentials (stored securely)
- preferences and settings

Communications data

- enquiries and correspondence
- support requests
- feedback

Marketing and subscription data

- newsletter subscriptions
- alert preferences
- opt-in and opt-out records

4) How we collect your data

We collect data:

- directly from you (e.g. when you register, subscribe, or contact us);
- automatically when you use our website (via cookies and similar technologies);
- from trusted service providers supporting our website and services.

5) Why we use your data (purposes)

We use personal data to:

1. operate, secure and improve our website;
2. provide access to registered user services and features;
3. manage user accounts and authentication;
4. respond to enquiries and support requests;
5. send newsletters, alerts or updates you have requested;
6. understand how our website is used and improve content and performance;
7. protect against fraud, misuse and security incidents;
8. comply with legal and regulatory obligations;
9. manage, moderate and protect the integrity of our platforms, content, databases and services, including enforcing our terms of use and commercial terms.
10. Where you access content on the Mondaq platform and have given your consent, to enable content contributors to understand engagement with their content, in accordance with this privacy notice.

6) Our lawful bases

We rely on one or more of the following lawful bases:

Contract

- where you create an account or register for services.

Legitimate Interests

- to operate and improve our website;
- to understand usage patterns and performance;
- to secure our systems and prevent abuse;
- to protect and enforce our legal rights, including our intellectual property and contractual terms;
- to prevent misuse of our services, content or platforms.

Consent

- where required for cookies and analytics;
- for marketing communications where you have opted in.

Legal Obligation

- where we are required to retain or disclose information by law.
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7) Cookies and analytics

We use cookies and similar technologies to operate our website and understand how it is used.

- **Analytics cookies (GA4)** are used **only after you have given consent** via our cookie banner.
- We use **Lead Forensics** to help identify the organisation associated with website visits. This may involve the use of cookies or similar technologies and, where required, is used only after you have given consent via our cookie controls.

For full details, including how to manage your preferences, please see our **Cookie Policy**.

8) Who we share your data with

We may share personal data with trusted service providers acting on our instructions, including website hosting and cloud infrastructure providers, analytics and performance tools, email and communications platforms, and account and security services. Examples of such providers include email delivery platforms (e.g. Adestra), cloud hosting and productivity services (e.g. Microsoft Azure and Microsoft 365), analytics providers, and IT support providers.

Disclosure to content contributors (Mondaq platform only)

Where you access content on the Mondaq platform, we may, with your express consent, disclose limited personal data to the relevant content contributor whose content you choose to access. This may include your name, organisation, role and information about your interaction with that content.

Such disclosure is carried out to enable contributors to understand engagement with their content and to support Mondaq's free-to-view publishing model. Where personal data is disclosed in this way, the contributor acts as an independent data controller and will process your personal data in accordance with its own privacy notice, which will be made available to you at the point you are asked to consent.

This disclosure does not apply to Legal 500 services.

We do not sell personal data.

9) International transfers

We seek to process personal data in the UK and EEA. Where international transfers occur, we ensure appropriate safeguards are in place, such as the UK International Data Transfer Agreement, the UK Addendum to the EU Standard Contractual Clauses, or equivalent contractual protections.

10) How long we keep your data

We retain personal data only for as long as necessary for the purposes described above.

Examples:

- account data: for as long as your account remains active, and a limited period thereafter;
- marketing preferences: until you opt out or unsubscribe;
- technical logs and analytics: for limited retention periods consistent with operational and legal requirements.

Further details are available on request.

11) Your rights

You have rights under UK GDPR (and EU GDPR where applicable), including the right to:

- access your data;
 - request correction or deletion;
 - object to processing;
 - request restriction or portability;
 - withdraw consent at any time (where applicable);
 - complain to the UK Information Commissioner's Office (ICO).
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12) Updates to this notice

We may update this notice from time to time. Material changes will be communicated via the website or, where appropriate, directly to users.

Changes to this notice do not amend the terms of any contract you have entered into with us, including our Commercial / Subscription Terms.
