This country-specific Q&A provides an overview of pharmaceutical advertising laws and regulations applicable in Germany.

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1. What laws are used to regulate advertising on medicines in your jurisdiction?

In Germany, the advertising of medicinal products is regulated by the German Act on Advertising of Medicinal Products ("Heilmittelwerbegesetz – HWG"). It applies to the advertising of (i) pharmaceuticals, (ii) medical devices, as well as (iii) other means, procedures, treatments and objects in case the advertising claims refer to the detection, elimination or alleviation of diseases, suffering, bodily harm or pathological disorders in humans or animals, as well as plastic surgery, insofar as the advertising refers to the alteration of the human body without medical necessity. It is applicable if the advertising in question is product-related and not a mere image advertising of the company.

The HWG is supplemented by the general rules of the German Act against Unfair Competition ("Gesetz gegen den unlauteren Wettbewerb – UWG").

In addition, the German Medicinal Product Act ("Gesetz über den Verkehr mit Arzneimitteln – AMG") also contains certain provisions regulating the advertisement of medicines and the conduct with legal with healthcare professionals and patient organisations.

2. Are there any self-regulatory or other codes of practice which apply to the advertising of medicines? a) If there are any such codes, to whom do they apply (companies, or healthcare professionals, for example)? b) What is the legal status of the self-regulatory codes?

The German Association of Researching Pharmaceutical Manufacturers ["Verband Forschender Arzneimittelhersteller e.V. – VFA"] has founded the Association of Voluntary Self-Regulation for the Pharmaceutical Industry ["Freiwillige Selbstkontrolle für die Arzneimittelindustrie e.V. – FSA"] which established the FSA codex also regulating the advertising on medicines.

a. If there are any such codes, to whom do they apply (companies, or healthcare professionals, for example)?

The FSA codex only applies to member companies of the VFA and FSA.

b. What is the legal status of the self-regulatory codes?

The FSA Codex is binding only for member companies of the VFA and FSA. It is no law and does therefore not need to be observed by non-members. This has also been confirmed by the German Federal Court of Justice ("Bundesgerichtshof – BGH"). Still, in some instances, courts relied on the more detailed provisions of the FSA Codex in order to interpret the more general statutory requirements under the HWG, the UWG and the anti-bribery provisions in the German Criminal Code ("Strafgesetzbuch – StGB").

3. Is there a statutory or generally accepted definition of “advertising”? a) What does the definition cover? - does it include patient information leaflets, for example, catalogues, disease awareness campaigns or correspondence, for example? b) Does the definition apply equally to all target audiences?

The HWG does not provide a legal definition of advertising. Art. 86(1) of the Community Code (Directive 2001/83/EC) defines the concept of advertising as “any form of door-to-door information, canvassing activity or inducement designed to promote the prescription, supply, sale or consumption of medicinal products” and provides specific examples for such advertising. Under German law, advertising is generally understood in a very broad manner and captures any commercial act which is intended to promote the sale of goods and
services. Thus, most communication by companies is considered as advertising.

a. What does the definition cover? – does it include patient information leaflets, for example, catalogues, disease awareness campaigns or correspondence, for example?

As pointed out, the definition of advertising is very broad. It covers all product- or performance-related statements that are designed to promote the sale of the advertised medicinal product. It is not required that the promotion of sales is the only or main purpose of the communication. Instead, it is sufficient that the communication is *inter alia* suited to promote the sales. Against this background, also information provided in patient information leaflets, catalogues, correspondence or in case of disease aware campaigns are suited to qualify as advertising.

However, the mere provision of information in patient information leaflets, catalogues, correspondence is generally not subject to the restrictions of the HWG as long as such communication has no advertising purpose and the information contained in such communication is restricted to minimum necessary for fulfilling its respective purpose.

b. Does the definition apply equally to all target audiences?

Yes, the definition for advertising equally applies irrespective of the targeted audience.

However, the statutory requirements for such advertising can then be different depending on whether the advertising is made to the general public or healthcare professionals.

4. Are press releases regarding medicines allowed in your jurisdictions, and if so what are the restrictions on these (bearing in mind the target audience)?

Press releases regarding medicines are generally allowed. Beyond the HWG (especially Sec. 10 HWG which regulates the advertising on prescription and possibly addictive medicines) communication and advertising of medicines must comply with the principles of Press Law resulting from Constitutional Law and the Criminal Code.

Any press releases concerning medicines are not allowed to advertise the medicine in question out of the scope of its approval.

5. Are there any processes prescribed (whether by law or Codes of Practice) relating to the approval of advertising of medicines within companies?

There are no prescribed processes for the approval of advertising of medicines within companies. Due to high density of regulations, however, a prior legal review (internal and/or external) is advisable.

6. Do companies have to have material approved by regulatory bodies prior to release?

No.

7. Is comparative advertising for medicines allowed and if so, what restrictions apply?

Comparative advertising for medicinal products outside professional circles is restricted. Sec. 11 para. 2 HWG provides that:

“Medicines for human use shall not be advertised outside the medical profession with claims suggesting that the effect of the medicine is equivalent to, or superior to, another medicinal product or another treatment.”

Other than that, the general principles of the UWG apply. As such, comparative advertising is generally admissible according to Sec. 6 UWG – both in a B2B as well as a B2C context. However, it needs to (i) relate to goods or services intended for the same purpose as well as (ii) objectively compare material, relevant, verifiable and representative properties of said goods or services or their price. It may not (iii) result in confusion in commerce between the advertiser and a competitor or its products or signs, (iv) unfairly exploit or impair the goodwill of a competitor’s sign, (v) discredit or impair a competitor’s goods, services, activities or personal or commercial circumstances, and (vi) present goods or services as imitations or replicas of goods or services being distributed under a protected sign.

8. Is it possible to provide information on unauthorised medicines or unauthorised indications? Is it possible to provide information on unauthorised medicines or unauthorised indications during a scientific conference directed at healthcare professionals?
professionals, or to send information to healthcare professionals?

An off-label use can be well known to the pharmaceutical entrepreneur and accepted by him without him being held liable for it. However, it is not allowed to advertise the off-label use. According to Sec. 3a HWG, the advertising on a product that is subject to authorisation and does neither have any authorisation nor considered to be authorised is inadmissible. This restriction also applies where the advertising relates to therapeutic indications or dosage forms not covered by the marketing authorisation.

Due to the lacking intention for promoting sales, scientific presentations at, for example, specialist conferences organised and hosted by specialist societies (i.e. not pharmaceutical companies) are generally not considered advertising. Even the mentioning of product names is irrelevant as long as the information is presented and discussed by the speaker on his own responsibility in a scientific way.

Something else applies if pharmaceutical companies include such scientific lectures and specialist publications on off-label use – which as such do not constitute advertising – in their product-related sales promotion. If, for example, a pharmaceutical company distributes a brochure containing short reports on scientific studies on the medicine in question, the company thereby adopts its content and could therefore be held liable for violating Sec. 3a HWG.

9. Please provide an overview of the rules that apply to advertising to the general public for prescription only medicines and over the counter medicines, an indication of the information that must or must not be included.

According to Sec. 10 para. 1 HWG, advertising for prescription only medicines is exclusively allowed to doctors, dentists, veterinary surgeons, pharmacists and persons legally trading such medicines. Advertising for prescription only medicines to the general public is thus inadmissible.

Over the counter medicines may be advertised to the general public. Such advertising is inter alia subject to Sec. 4, 6, 7 and 11 HWG. Sections 4, 6, and 7 HWG equally apply to any advertising of medicines. Sec. 11 HWG only applies to advertising outside professional circles.

Sec. 4 sets out the mandatory information, such as the name or business name, the name of the medicine, the indications and the contraindications, etc for both, the general public and healthcare professionals.

Sec. 6 HWG sets out that advertising is also inadmissible if expert opinions or certificates are published, reference is made to scientific, technical or other publications and quotations etc. from the professional literature are not taken over verbatim.

Sec. 7 HWG prohibits granting benefits.

Sec. 11 HWG provides specific requirements for the advertising to the general public. Under this provision, it is inadmissible to publicly advertise medicines

- with statements or representations referring to a recommendation by scientists, health care professionals, animal health professionals or other persons who, because of their reputation, may encourage the use of medicinal products,
- with the reproduction of medical histories as well as with indications, if this takes place in abusive, repulsive or misleading way or can tempt by a detailed description or representation to a wrong self-diagnosis,
- with a pictorial representation which uses in an abusive, repulsive or misleading manner a changes in the human body caused by disease or injury or the action of a medicinal product in the human body or parts thereof,
- advertising claims suggesting that health could be impaired by the non-use or improve by the use of the medicinal product
- by means of advertising presentations involving the offering of goods for sale or the receipt of addresses,
- with publications whose advertising purpose is misleading or not clearly recognizable,
- with statements made by third parties, in particular with letters of thanks, recognition or recommendations, or with references to such statements if they are made in an abusive, repulsive or misleading manner,
- with advertising measures aimed exclusively or predominantly at children under the age of 14,
- by means of promotional contests, sweepstakes or other procedures the outcome of which depends on chance, provided that such measures or procedures encourage inappropriate or excessive use of medicinal products,
- by supplying medicinal products, their samples or specimens or vouchers therefor,
10. Are there any restrictions on interactions between patients or patient organisations and industry (e.g., consultation, sponsorship)? If so, please describe those briefly.

Under Sec. 7 HWG granting benefits ("Zuwendungen") is prohibited. This does not only concern monetary benefits, also benefits in form of goods and services.

In addition, granting/accepting benefits can also result in criminal liability under Sec. 299a, 299b of the German Criminal Code ("Strafgesetzbuch – StGB"), which penalizes bribery of healthcare professionals, i.e. the provision of benefits for gaining unfair advantage over competitors.

11. Which information must advertising directed at healthcare professionals contain, and which information is prohibited? For example can information about clinical trials, or copies of journal be sent?

As explained in question 9, Sec. 4 (mandatory information), 6 (advertising with scientific publications), and 7 (prohibition of granting benefits) HWG equally apply to advertising directed at healthcare professionals.

Generally, advertising by using scientific publications or excerpts thereof is admissible unless (i) the publication originates from a person not being scientifically qualified and does not indicate the details of the author, (ii) the subject matter of the publication remains unclear, or (iii) citations are not made properly. In addition, the publications need to comply with scientific standards. For clinical studies, the German Federal Court of Justice ("Bundesgerichtshof – BGH") established the so-called ‘gold standard’ finding that normally a randomised, placebo-controlled, double-blinded study is required and expected by the addressed public.

Thus, if relying on studies not meeting these criteria, there is a higher risk that a court could find lack of sufficient scientific proof or consider the advertising as misleading. In any event, it should be disclosed in the advertising if a study does falls behind these requirements.

Further, providing information on clinical trials or copies of journals to healthcare professionals, the advertiser needs to ensure not to advertise any medicines outside the scope of their marketing authorisation (cf. Question 8 above).

12. May pharmaceutical companies offer gifts to healthcare professionals and are there any monetary limits?

Sec. 7 HWG provides that it is generally not permitted to offer, announce or grant benefits or other advertising gifts (goods or services) while providing certain exemptions. Under these exemptions, granting benefits to healthcare professionals can be admissible in the following instances:

- the benefit is of low value (not above one Euro)
- the benefit is a small-value item (no notable economic value)
- rebates in kind or in cash only for over the counter medicines
- discounts in kind or cash for other medicines as long as they are not granted contrary to the price regulations applicable under the AMG
- customary accessories to the product or customary ancillary services
- providing information and advice
- customer magazines

If granted to healthcare professionals, in addition to the above, the benefit needs to be for use in the medical, veterinary or pharmaceutical practice.

When offering gifts, the Criminal Code also must be taken into consideration as this can result in criminal liability under Sec. 299a of the Criminal Code. This provision penalizes bribery of healthcare professionals.

13. Are pharmaceutical companies allowed to provide samples to healthcare professionals?

The value limit of Sec. 7 HWG does not apply to product samples. The provision of a sample within the limits of Sec. 47(3), (4) AMG therefore remains permissible irrespective of the value of the sample. Therefore, pharmaceutical companies may supply or have supplied samples of a finished medicinal product – prescription-only or over the counter – to

- doctors, dentists and veterinarians
- other persons practising medicine or dentistry on a professional basis, except in the case of
prescription-only medicinal products
• training centres for healing professions, only
to an extent appropriate to the purpose of the
training.

It must be noted that samples may only be provided
upon express written or electronic request, cf. Sec. 47(4)
AMG. The samples need to be supplied in the smallest
packaging size available and may not be handed out to
the same recipient more than twice a year. The samples
need to be supplemented with the summary of product
characteristics (“Fachinformation”). In addition, the
company needs to record the recipient of the sample as
well as the manner, scope, and date of the supply for
each recipient.

Besides, samples may not contain any substances or
preparations subject to the Narcotics Act or which may
only be prescribes on a “special prescription” according
to the AMG.

14. Is sponsorship of scientific meetings or
congresses and/or attendance by
healthcare professionals to these events?
If so, which restrictions apply? Do
additional restrictions apply to events
taking place abroad?

According to Sec. 7(2) HWG, the sponsorship of scientific
meetings is – as an exception for the prohibition of
granting benefits in Sec. 7(1) HWG – permitted.
However, there are still some restrictions. Sec. 7(2) HWG
shall only apply if the advertiser grants the benefit within
the context of a scientific event, to the extent that this is
exclusively related to the profession. Therefore, non-
scientific events are not covered. In addition, the
recipient may only be a healthcare professional and the
benefit may not exceed a reasonable amount. For
example, an accommodation of the participants in a
luxury resort would most likely exceed this reasonable
amount. In particular, the benefit granted must be of
secondary importance compared to the scientific
purpose of the event. Expenses for leisure activities or
other persons accompanying the healthcare professional
may not be covered.

In parallel to foregoing questions, violations of those
requirements can also become relevant under criminal
law aspects and could constitute bribery.

15. What are the restrictions on the
organisation of cultural, sports or other
non-scientific events in relation to

scientific conferences by pharmaceutical
companies?

As explained in Question 14, expenses for non-scientific
activities may not be covered. In addition, any leisure
activities – even if paid for by the attendees on their own
– may only accompany the main scientific event and
must be of minor importance.

16. Is it possible to pay for services
provided by healthcare professionals and if
so, which restrictions apply?

Yes, as long as the remuneration for such services does
not constitute a hidden benefit within the meaning of
Sec. 7 HWG. This means that service rendered by the
healthcare professional and the agreed-upon
remuneration should be proportionate to each other. In
addition, any cooperation with healthcare professionals
should be made transparent and only on basis of a
written agreement.

17. Are pharmaceutical companies
permitted to provide grants or donations
to healthcare professionals or healthcare
institutions? Does it matter if the grant or
donation is monetary or in kind?

According to Sec. 7 HWG granting benefits is
inadmissible. This does not only concern monetary
benefits but also benefits in form of goods and services.
However, there are some exceptions to the prohibition of
granting, cf. Question 12.

Just like offering advertising gifts, granting benefits can
also result in criminal liability under Sec. 299a of the
Criminal Code, which penalizes bribery of healthcare
professionals, i.e. the provision of benefits for gaining
unfair advantage over competitors.

18. Are pharmaceutical companies required
to disclose details of transfers of value to
healthcare professionals or healthcare
institutions? If so, please indicate whether
this is a legal requirement or not, and
describe briefly what the companies must
report and how. Do these transparency
requirements apply to foreign companies
and/or companies that do not yet have
products on the market?
There is no general obligation for pharmaceutical companies to disclose details of transfers of value to healthcare professionals or healthcare institutions. However, all members of the FSA (c.f. question 2), undertake with the FSA Transparency Code to publish all direct and indirect cash benefits and asset benefits to members of professional circles and medical institutions. In that regard, service and consulting fees to physicians, invitations to further training events or services in the field of research and development are made public.

19. When if at all with a competent authority have to get involved in authorising advertising? Is advertising on the internet (including social media) for medicinal products regulated, and if so, how? Should companies include access restrictions on websites containing advertising or other information intended for healthcare professionals?

There is requirement for an authority to get involved in authorising advertising. No specific regulations for advertising on the internet apply, either. The general requirements as outlined above of course need to be observed.

Lastly, it is recommendable for companies to restrict access on websites containing information/advertisements on prescription medications to healthcare professionals only. A common tool for that is i.e. http://www.doccheck.ag/home/.

20. Are there any anti-bribery rules apply to communications between pharmaceutical companies and healthcare professionals or healthcare organizations?

In 2012, the German Federal Court of Justice ("Bundesgerichtshof - BGH") ruled that doctors working under contracts with statutory health insurance organisations are not subject to the general anti-bribery provisions in the German Criminal Code (Strafgesetzbuch - StGB) and yet not punishable even in cases of obvious corruption. As a result, the German legislator introduced specific anti-bribery rules for healthcare in sections 299a to 299c StGB. The provisions prohibit "benefits" for health care professionals as an unlawful reward for:
- the prescription of pharmaceuticals, aids and medical devices if they are intended to be used immediately by health care professionals
- the allocation of patients or examination material.

In many cases, it is difficult to determine whether a specific conduct falls under these provisions. In that respect, courts and public authorities work with the concept of social adequacy. Indications for social adequacy are, for example, a contractual exchange relationship with customary terms and conditions or compliance with statutory fee rates. Self-regulatory codes (see no. 2) can also be taken into consideration when it necessary to assess whether a certain behaviour is social adequate.

Against the background of the new regulation, special prosecutor’s groups have been formed.

21. What are the rules (whether statutory or self-regulatory) which govern the offering of benefits or inducements to healthcare professionals?

In general, there are three groups of rules that govern the offering of benefits or inducements to healthcare professionals:

Most importantly, the offering of benefits or inducements for health care professionals is governed by German criminal law (see no. 20).

Further statutory provisions can be found in sec. 7 HWG, in several provisions of the AMG and in sec. 128 of the German Social Code (SGB V), which is, however, only applicable for aids.

Self-regulatory codes (see no. 2) do contain extensive regulations on the offering of benefits or inducements.

22. Which bodies are responsible for enforcing the rules on advertising and the rules on inducement? Please include regulatory authorities, self-regulatory authorities and courts.

The public prosecutor's offices are responsible for the enforcement of criminal law.

Regarding the statutory rules mentioned in no. 21, responsibility depends on the relevant legal framework:
Provisions of AMG and HWG are enforced by the regional authorities on the level of the German Federal States (as example: The regional authority "Regierung von
Oberbayern” is responsible for companies in Munich. Sec. 128 SGB V is enforced by the relevant statutory health insurance company.

Self-regulatory bodies sanction violations with fines and publish the offences.

23. On what basis and before which bodies or courts can companies initiate proceedings against competitors for advertising infringements?

In Germany, there are multiple ways in which companies can proceed against unlawful advertising by competitors.

First and foremost, companies can initiate legal proceedings before the civil courts. Besides a main action, parties have the option of filing a motion for preliminary injunction ("einstweiliges Verfügungsverfahren"). The unique aspect of such PI-proceedings in Germany is that they are usually decided by the court within days after filing and usually “extra parte”, i.e. in most cases without any involvement of the adverse party. For such preliminary injunction proceedings however, the urgency period within which any such motions will need to be filed has to be observed. This deadline is in general one month after having obtained knowledge of the infringement and the infringer. In such PI-proceedings, claims for cease and desist as well as information can be claimed.

Regular main action proceedings are also available, which do not require adherence to this urgency deadline but take roughly one year for a first instance decision to be reached, with appeal proceedings taking roughly one more year. In such proceedings, parties can also bring forward claims for damages, recall and destruction of marketing materials containing the advertorial claims in question.

In addition, any violations of the HWG are sanctionable offences or even punishable under criminal law. Competitors can thus also potentially file criminal complaints, leading to the prosecutor initiating investigations.

Lastly, if the competitor in question is a member of a self-regulatory organisation such as FSA, these organisations can initiate proceedings as laid out in their codices.

24. What are the penalties, sanctions or measures that regulators or courts can impose for violating medicines advertising rules and rules on inducements to prescribe in your jurisdiction?

Depending on the violation in question, different sanction measures are possible: In the event of a violation of criminal law, a financial penalty or even a prison sentence can be imposed by the court. This especially applies in context with a violation of sec. 299a – 299c StGB.

The violation of provisions in HWG and AMG – if not subject to criminal law – may lead to a fine.

If sec. 128 SGB V is violated, this may result in a contractual penalty, imposed by the relevant statutory health insurance company: The background to this regulation are the contracts required for settlement with the health insurance fund.

In addition, competitors may be required to pay compensation for damages by a court ruling.

Health care professionals can also be punished according to the relevant professional law.

25. What is the relationship between procedures before or measures taken by the self-regulatory authority and the procedures before or measures taken by courts/government competent authorities?

As a general rule, measures taken by the self-regulatory authority are only binding to members of the relevant self-regulatory body. In contrast to this, procedures and measures taken by courts/government competent authorities are binding for every company. If a statutory health insurance company imposes a contractual penalty (see no. 24), the penalty only applies to the contractual party of the health insurance company.

26. Are there any recent enforcement trends in relation to pharmaceutical advertising in your jurisdiction? Please report any significant (publicly known) enforcement actions in the past two years.

a) The topic of advertising telemedicinal services is a hotly debated topic both in literature as well as before German courts.

The Court of Appeal of Munich decided (judgment of 09.07.2020 – docket no. 6 U 5180/19) that advertising...
for remote treatments is still generally prohibited in the interest of avoiding the risks to health associated with such advertising (cf. Section 9 sentence 1 HWG). Only under the strict conditions specified in Section 9 sentence 2 HWG is advertising for remote treatments now permitted by law.

In this case, a German private health insurance advertised their telemedicinal services with “Just stay in bed when you go to the doctor: Gone are the days when you had to drag yourself to the doctor with a cold. From now on, you will receive diagnoses and sick notes directly on your smartphone.” (“Bleib einfach im Bett, wenn du zum Arzt gehst: Vorbei ist die Zeit, in er du dich mit Schnupfen zum Arzt schleppen musstest. Ab jetzt erhälst Du Diagnosen und Krankschreiben direkt über dein Smartphone.”)

After the Court of Munich already prohibited this claim, the Court of Appeal upheld the decision, stating that according to general professional standards for health care professionals, a personal, physical contact with the person to be treated – especially in the case of patients who are yet unknown to the doctor – is a legally prescribed necessity. Subsequently, advertising for such a broad service in view of court does not fall under the exemption of Section 9 sentence 2 HWG, which has to be interpreted narrowly. According to this exemption, the blanket ban on advertising for remoted treatments not apply to advertising for remote treatments which are carried out using electronic media if a personal medical contact with the person to be treated is not necessary according to generally recognised professional standards. In view of the Court of Appeal of Munich, these “generally recognised professional standards” are not met.

The insurance has lodged a motion against the non-Admission of further appeal proceedings (“Nichtzulassungsbeschwerde”).

b) The Court of Appeal of Stuttgart ruled (judgment of 27.09.2018 – docket no. 2 U 41/18) that in the context of the sale of prescription pharmaceuticals on the website of a pharmacy its already an act of inadmissible product advertising if the website contains direct references to the named pharmaceuticals, as well as a description of the preparations.

In its decision of 05.05.2011, C-316/09, the ECJ stated that not all information on prescription drugs was prohibited. Rather, advertising must be distinguished from purely informational information, e.g. if there is a predominant interest in information for patients and health risks are thereby excluded. For an economic interest in marketing, it is precisely necessary that the manufacturer’s conduct and initiative indicate his intention to promote the sale of the medicinal product.

In the present case, however, it is precisely not a matter of such a purely informative indication, since the preparations appear in the search results on Google even if only the pharmacy is searched for and the information also contains information on the sale of the product.

c) In a further landmark case, the Federal Supreme Court (BGH) ruled that Pharmacies may not issue vouchers to their customers when redeeming prescriptions for RX medicines. This was decided by the Federal Supreme Court (BGH) on Thursday in two appeal proceedings between the plaintiff’s Central Office for Combating Unfair Competition and two pharmacy owners (judgment of 06.06.2019, docket nos. I ZR 206/17 and I ZR 60/18)

The court ruled that both the addition of a voucher for a bread-roll and a one-euro voucher for the purchase of prescription medicines are anti-competitive, since both advertising gifts violate the applicable price-fixing regulations. In particular, the infringement of Section 7 (1) HWG is also, within the meaning of Section 3a UWG, capable of appreciably affecting the interests of market participants. The clear statutory regulation, according to which any grant of a benefit or other advertising gift which violates the price regulations of the Medicines Act is inadmissible, must not be circumvented by the fact that such a violation is classified as not perceptible and thus not considered anti-competitive. According to the Karlsruhe judges, the fact of the gifts being of minimal value can no longer be of importance in this context, since the price fixing is to be strictly observed as a result of the legislator’s will expressed in the amendment to § 7 (1) sentence 1 no. 1 HWG.

The scope for pharmacies to grant customers benefits in connection with the supply of prescription medicines is therefore likely to be even narrower in future. At most, smaller allowances are permitted which are an expression of general customer friendliness and have no economic value for the customer (e.g. handkerchiefs or dextrose).
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